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To: Microsoft ATR
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Subject: Microsoft

Microsoft should be prevented from monopolizing the computing industry with their inferior software. If it was not for the IBM name that was attached to PCs, Microsoft would have not had the public following they acquired. They have connived their way into a dictatorial position in the industry. Steps need to be taken to give innovative new companies rewards for doing things better.

Using MS products wastes more productive time than needed. Users spend too much time trying to produce work on very poorly designed software products that are totally non-intuitive. Support staff spend far too much time fixing and working around problems that should have been fixed by now. Companies spend far too much money upgrading software to what MS dictates then never using 80% of the functionality. The economy will be better off when better products are developed and marketed without being swallowed or beat down by MS marketing.

Tom McIntosh

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The Devil is in the details... and the deliverables.